



iTegno SMS Application

User Guide



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Document History

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1.0	19 Jan 2011	Initial Release	
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3.0	05 Sep 2013	Update2	

GENERAL NOTE

The aim of this document is to support the application and engineering efforts of iWOW's customers. This document is intended for testing, evaluation, integration, and information purposes.

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1. Introduction

iTegno SMS is a easy to use desktop application for contacts & SMS management. It provides an intuitive and powerful way to import CSV databases and send SMS from your laptop with ease. It is designed to work with the iTegno 3800 modem.



This user guide provides instructions to operate the basic functions for iTegno SMS. Further support including drivers for iTegno 3800 modem and FAQs are available at www.iTegno.com.

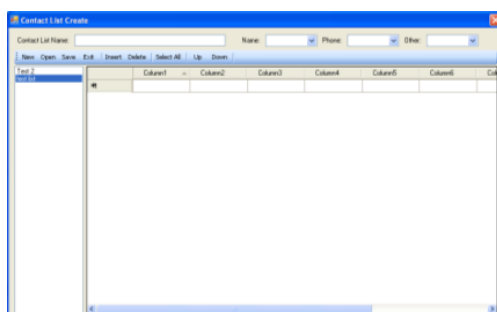
2. How to open Application

- a) Click “start”.
- b) Click “All Programs”.
- c) Click “iTegno SMS 3.0”.
- d) Click “iTegno SMS 3.0 > iTegno SMS 3.0”.
- e) You will see the startup screen:



3. How to import contacts (from excel file)

- a) Click the “Contacts” icon. 
- b) Click the “import contact” icon. 
- c) You will see the following screen:



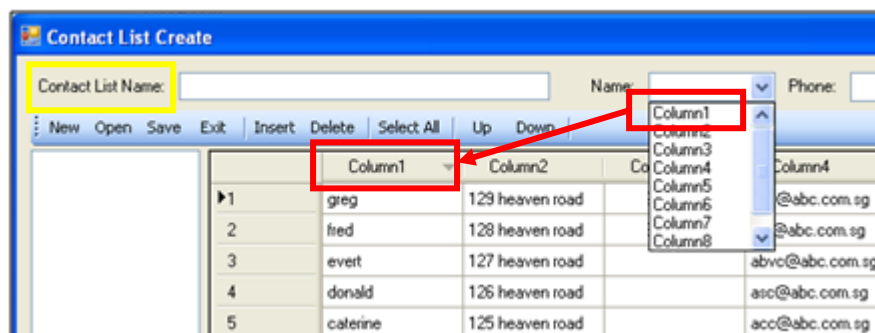
d) Click “Open” and choose the file you wish to import

Note: Your file has to be in “CSV” format

e) Once completed, you will see the following screen with the contacts added



f) Next, input a name for your contact list in the box labeled “Contact list name”.



g) Next, label your columns using the 3 prefixed labels, “Name”, “Phone” and “others”.

Example: The names of my contacts are in “column1”, so I just have to click on the dropdown beside the label “Name” and select “column 1”.

h) After labeling your columns, Click on “save” to save your list.

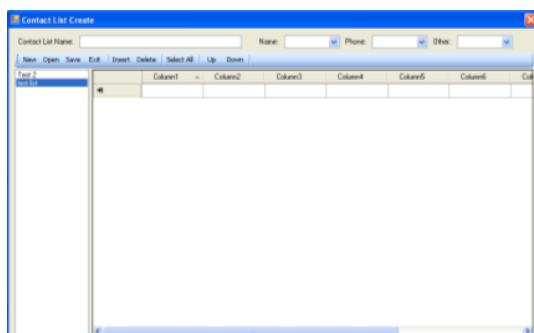
i) Click “Exit” to finish the process.

4. How to create a new list from scratch

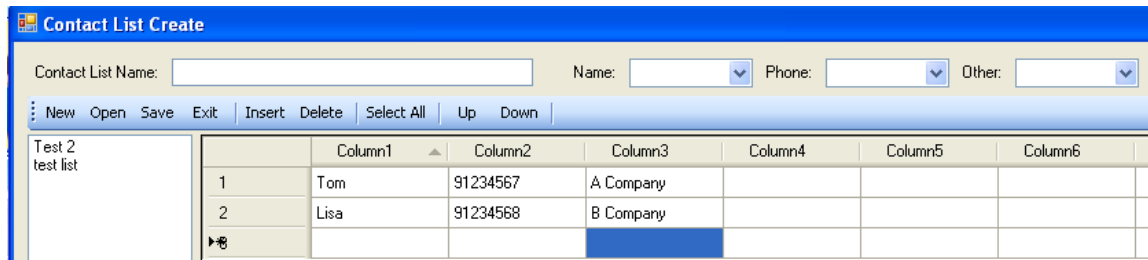
a) Click the “Contacts” icon.

b) Click the “import contact” icon.

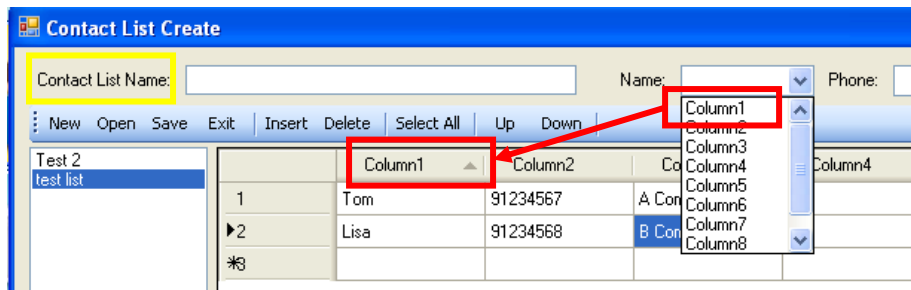
c) You will see the following:



- d) Click “New” and a new list will appear
- e) First, input a name for your contact list in the box labeled “Contact list name”.



- f) After, input your require information under different column.
Example: Column 1: “Name”, Column 2: “Phone number”, Column 3: “email”
- g) Next, input a name for your contact list in the box labeled “Contact list name”.
- h) Next, label your columns using the 3 prefixed labels, “Name”, “Phone” and “others”
Example: The names of my contacts are in “column1”, therefore I will click on the dropbox besides the label “Name” and select “column 1”.




- i) Click “Save” to save the list
- j) Click “Exit” to finish the process

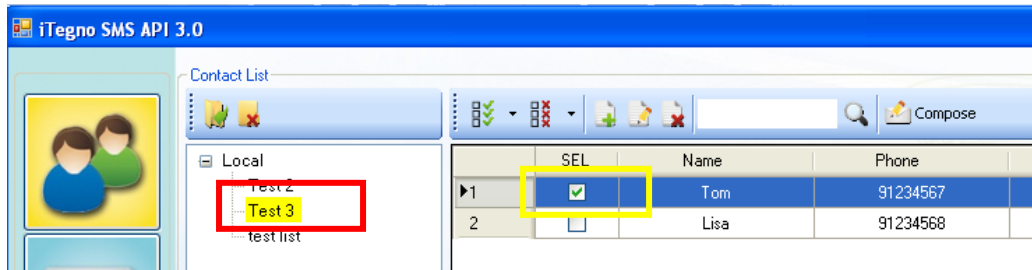
5. How to add contacts (Single)

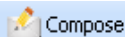
To add additional contacts to an existing contact list

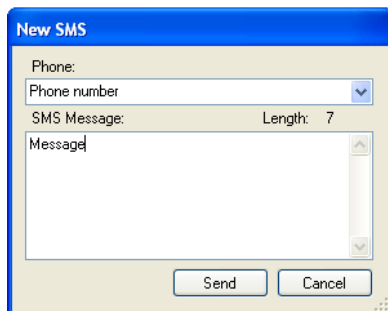
- a) From Application Main.
- b) Click the “Contacts” icon.
- c) Select the contact list that the “new contact” will be added to.
- d) Click “Add contact” icon.
- e) Fill in the respective fields.
- f) Click “OK” to finish the process.

6. How to send a SMS from the contact list

- Click the “Contacts” icon. 
- Choose the contact list with your desired contact person.
- Click on the checkbox of your desired contact(s).





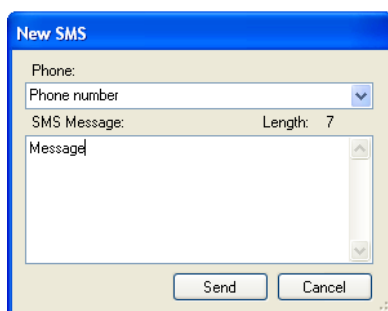
- Click the “Compose SMS” icon. 
- In the “Phone List” field, you can add additional numbers by separating them with a comma “,”
 - Example:** 9123456, 91234568
 - If you do not require any additional numbers to be added, go to step “f”.



- Type your message in the field “SMS Message”.
- Click “send” to send your message.


7. How to send a SMS without using contact list

- Click the “message” icon. 
- Click the “Compose SMS” icon. 





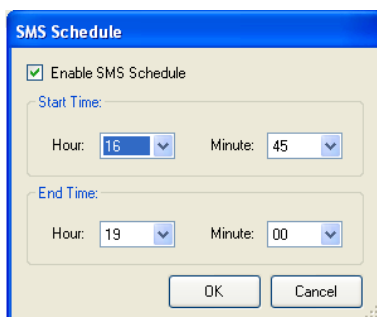
- c) Type in the desired phone number in the field “Phone”.
- d) Type in your desired SMS content in the field “SMS content”.
- e) Click “send” to send your message.

8. How to retrieve received SMS

- a) Click the “Message” icon. 
- b) Click “Inbox”.
- c) Click on your desired SMS to view.

9. How to enable scheduled SMS

- a) Click on the message icon. 
- b) Click on the schedule icon. 
- c) The following box will pop up, click the checkbox marked “Enable SMS Schedule”.



- d) Set the “Start Time” and the “End Time” and click “OK”.
- e) You are done.

10. How to use multiple modems

- a) Connect the second modem into a free USB port
- b) The program will automatically detect the second modem
- c) Do this for up to 8 modems

Note: You will need to install drivers for each modem.

11. SUPPORT/ CONTACT US

For online support (FAQs and drivers download), please visit www.iTegno.com

For technical support, please contact our distributors/resellers or email us at developers@iTegno.com

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